

BEECH HOUSE SURGERY

Newsletter

November Issue 2021

WELCOME

This is the latest newsletter from the Beech House Surgery Patient Participation Group (PPG) in conjunction with the Practice. We hope that you once again find it interesting and informative.

Please wear a mask when visiting the surgery and keep your 1 metre distance in accordance with government guidelines, thank you.

STAFF NEWS



Our Business Manager, John Foster will retire at the end of December, and is replaced by Claire Saunders from the Clinical Commissioning Group and previously Moss & Partners amongst several other practices.

Dr McAvoy will leave the Practice at the end of December and take up a salaried GP role near to his home in Thirsk. The Partners are reviewing how we replace him.

A new Patient Services Administrator, Trish Lee has joined the Practice from Moss & Partners. Susan Tattersall, one of the Dispensers has retired and been replaced by a well-known face to many: Leanne Fuller. Many of you will have met our present FY2 Dr Koula Christou who will complete her placement at the end of this month. Over the coming months we will have additional access to a Pharmacist; Social Prescriber, Physiotherapist and Paramedic services through our Network participation.

TEACHING

Dr Jones and Dr Marfell are currently undertaking their accreditation to be training GP's. They will be qualified to do this in January 2022. This will allow us to have a GP Registrar for the first time in February 2022.

OUR PREMISES

We have replaced six clinical couches and a significant amount of medical equipment has been upgraded. For those visiting Dr Keenleside's room you will note that it has been redecorated. The Practice is hoping to have some funding to upgrade the telephone system, and is hoping to invest in a system that provides extra flexibility and contingency for home working.

SERVICES

The latest GP survey showed excellent results for the Practice. CQC have completed a review of the Practice and we have retained our rating for a further year. Self-Check In and access to

Reception have been fully restored but you access the Receptionist by the window facing into the Waiting room. This is to ensure that social distancing of 1 metre can be maintained now that the Dispensary has fully opened back in the surgery. Patients no longer leave by the Fire door exit.

HEALTH UPDATE

Many of you will have had your flu vaccination during the clinics organised by the Practice. We have undertaken approximately 1850 to date. We had so many positive comments re how well efficient these clinics went.



A question that was often asked at the Flu clinics: “When will I get my Covid booster?”. The Practice will not be undertaking these boosters but Chain Lane Community Hub is being used by Home Care Pharmacy and you will be notified by NHS England when you can book which is normally 6 months after your second vaccination. The Practice has completed the Covid boosters for our two registered Care Homes.

Ear syringing has re-commenced but we still await the go ahead for Spirometry. Cryotherapy treatment is unlikely to re start as there is little evidence to show it works. A Weight Management and Long Covid initiatives have begun.

EXTENDED HOURS AND EXTENDED ACCESS

Access to the Practice has now been extended on Monday evenings and the first Saturday of each month, Dr Ramdeehul often does the Saturday clinic.

PATIENT PARTICIPATION GROUP (PPG)

Who are we?

We are a group of patients who wish to support and promote all that the Practice does. We have approximately five meetings a year including our AGM. Any patient of the Practice is welcome to attend the AGM which is held in September. We publish/advertise the date approximately a month in advance.

During lockdown the group continued to interact with one another by emails, Whatsapp and Zoom meetings. We held our first face to face on Wednesday 20 October and had an excellent meeting. Our Chair gave an outline of the Annual Patient Partner Network (PPN) Annual Event that had taken place the day before. The main points were the NHS Reforms that will take place in April 2022; my local Practice: accessing services in the modern world and finally North Yorkshire Healthwatch.

The PPG can be contacted through - beechhousesurgery.nhs.net – Please mark your email with the heading “PPG”

FUTURE CONTENT

Please let us know of any particular topic that you would like to see featured in our next Newsletter.