

BEECH HOUSE SURGERY

Newsletter

September 2019

STAFF NEWS



Congratulations to Dr Keenleside, who is celebrating 25 years of being a GP Partner at the Practice.

In other Staff news Dr Emma Shuttleworth has joined us as the new Foundation Year 2 and Tracey Ward as the new student nurse.

The Practice welcomed new Receptionists Lilly Rooms, Di Randle & Lynn Crosby to Beech House.

HEALTH UPDATE –

Flu Clinics

A Flu clinic for the over 65s will be held on Saturday 12th October. At this clinic the PPG members will be holding a fund raising tea/coffee and biscuits to raise funds for the new Maggie's centre that is to be opened in October next to the Bexley Wing at St James; Hospital, Leeds. It is a cancer centre for people to visit when having treatment at the Bexley Wing or even if you just want to pop in if you are in the area.

Look out on the PPG notice board in October for more information about Maggie's centre or visit their website: www.maggiescentres.org

Further Flu clinics will be held during October & November. These will be for both age groups: under 65s and over 65s. Please ask our reception team for further details.

GP SURVEY

The latest GP Survey has been released. Overall Beech House performed well scoring 15 out of the 18 questions asked above the national average. This survey took place in March 2019 and since then the Practice has implemented changes to improve some specific areas:-

- Telephone appointments are now at the end of morning sessions and before the start of afternoon sessions to try and reduce the likelihood of over running.
- Duty Doctor Appointment slots have been moved to the end of the surgery, with a caveat to patients that these "on the day urgent care appointments" may run late. This ensures patients who have booked regular in advance appointments are not disadvantaged.

- Rather than the board telling patients that a Clinician is running late as you arrive the Booking-In Screen will direct you to Reception. You will then be advised if there is a waiting time and given the option to rebook your appointment if you cannot stay.

EVENTS --

UCI World Championships

Harrogate will be the finishing point from 21 – 29 September for the UCI World Cycling event. This will mean road closures and public transport often delayed. Please make sure you leave plenty of time to attend your appointments at the Practice and Harrogate Hospital.

THE HISTORY OF BEECH HOUSE SURGERY

A member of the Patient Participation Group is in the process of writing the history of the Practice from 1896 to the present day. The original GP was Dr John Forbes who had his surgery at Beech House on Knaresborough High Street, the building is now called Beech Hall. If any patients have memorabilia that we can make a copy of or anecdotes then please hand them into Reception for the attention of John Foster or email:- beechhousesurgery.nhs.net – Please mark your email with the heading “PPG” History of Beech House Surgery.

Just to give you a taste of what is to come here are a few photographs:-



Dr John Forbes



The Original Beech House Surgery, High Street



Dr J E Watson retiring after 44 years in practice with his infamous bow tie and fountain pen that many patients will remember him for!

Dr F M Young (retired) laying the foundation stone for Beech House Surgery, Ash Tree Road, Knaresborough



PATIENT PARTICIPATION GROUP (PPG)

Who are we?

We are a group of patients who wish to support and promote all that the Practice does. We have approximately six meetings a year including our AGM. Any patient of the Practice is welcome to attend the AGM which is to be held on Wednesday 13 November 2019 at 18:30 in the Surgery waiting room.

The PPG can be contacted through - beechhousesurgery.nhs.net – Please mark your email with the heading “PPG”

FUTURE CONTENT

Please let us know of any particular topic that you would like to see featured in our next Newsletter.